



The Public Health Accreditation Board (PHAB) requires more than 350 pieces of documentation across 12 domains to exhibit adherence to the standards and measures. Documentation ranges from policies and protocols to screen shots and meeting minutes, requiring the involvement of each health department division.

## CHALLENGE

A state health department with a vacancy rate above 30% wanted to achieve accreditation. Because of the high vacancy rate, it was difficult to gauge how close the department was to being ready to submit for accreditation review. The agency was also unsure of how to track all the documentation.

## SOLUTION

BerryDunn worked with more than 50 stakeholders across 11 teams to collect and review over 350 pieces of documentation. BerryDunn recorded, tracked, and reviewed all documentation using a detailed tracking tool. BerryDunn then assessed each piece of documentation as to whether it would likely satisfy the associated requirement.

## OUTCOME

BerryDunn identified full and partial gaps, and provided a readiness score for each PHAB domain as well as an overall score. BerryDunn's gap analysis informed where the health department should direct efforts for accreditation readiness. BerryDunn also provided targeted recommendations to address gaps, which served to inform strategic planning and other steps to move toward accreditation readiness.

## BENEFITS GAINED

The agency:

- Saved time and resources by using BerryDunn's expert team and specialized tools.
- Had a clear roadmap for accreditation readiness, which effectively targeted areas for improvement for a smoother accreditation process.
- Prioritized scarce resources to move toward accreditation.



# GAIN EXPERIENCE

Is your health department working toward accreditation? BerryDunn can help identify gaps and provide guidance to take the next step.

BerryDunn's public health experts are trusted partners to state public health agency leaders across the country. We help health departments strategically enhance their internal operations to deliver quality programs and improve population health.



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With offices and employees located in 30+ states—  
wherever you are based, we look forward to working together.

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