

HIV care management

Business process redesign

With the goal of reducing the time leading up to an intervention, BerryDunn's technological process changes streamlined the workflow from 54 steps to 33 steps.

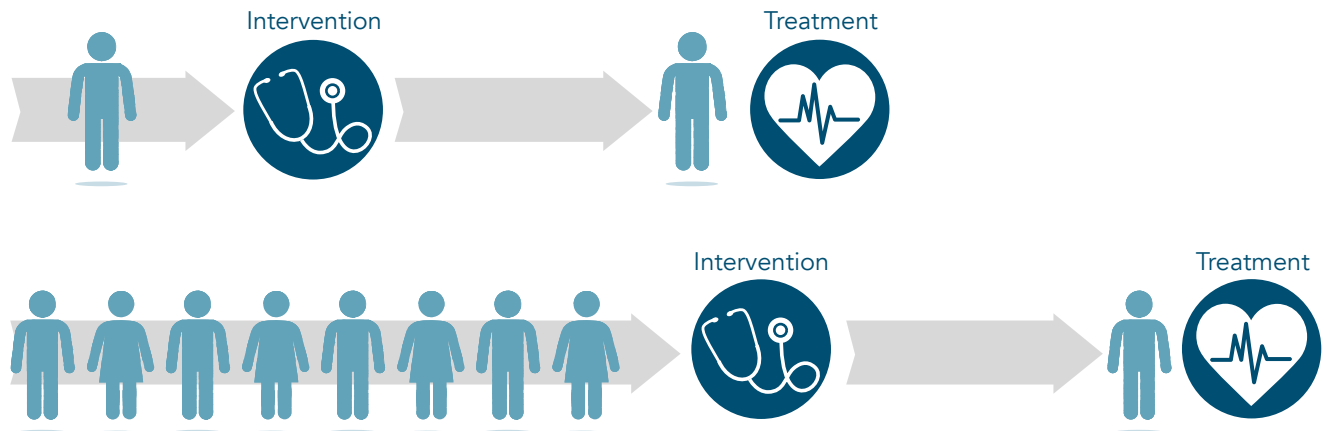
What does this mean for the care management workflow?

Improvements

- Fewer systems and tools (SAS, Access)
- Improved reporting to CDC
- Enhanced information security
- Clear understanding of roles and responsibilities

Reductions

- Case processing time
- Data entry
- Paper usage
- Bottlenecks



A decrease in time leading up to an intervention leads to a decrease in the number of people affected.