

# **Child welfare**

Consulting services

## People, process, and technology working for your most vulnerable clients.

BerryDunn works with you and your team to help build sustainable programs that support the safety and well-being of children and families, while supporting child welfare professionals. We work with agencies to leverage data and drive effective decision-making for interested parties to create better outcomes for children and families in their communities.

Our deep experience in child welfare, combined with our collaborative approach, provides us with the perspective needed to understand your unique challenges and opportunities. Having a strong background in child welfare programs, policy, and technology, we base our work on a best practice framework using research from the field and lessons learned to help your agency avoid costly mistakes in implementation. With a balance of people, process, and technology, our project management toolkit helps you stay on track with projects to tackle any challenge.

#### BERRYDUNN'S CHILD WELFARE CONSULTING SERVICES INCLUDE:



#### **Program and project management**

We take the time to understand your needs, budget, and goals to plan and organize your project. Using A Guide to the Project Management Body of Knowledge (PMBOK<sup>®</sup> Guide), our certified Project Management Professionals<sup>®</sup> (PMP<sup>®</sup>) can bring structure and momentum to both small and large projects.

#### Organizational development and strategic planning

We partner with you to engage key interested parties, consider innovative options, and analyze your internal capacity, strengths, and opportunities for improvement. We use our analysis and expertise to support agencies in developing a roadmap to achieve organizational goals, maximize resources, and improve outcomes for the organization and the people served.



#### **Business process improvement**

With limited resources and increasing demands, it's essential that child welfare processes are efficient, secure, and thorough. BerryDunn works in close partnership with agencies to objectively look at business processes through a comprehensive needs assessment. We help teams transform their workflows by maximizing staff strengths, leveraging technology, and eliminating unnecessary actions. The benefits include a better use of data for decision-making, efficient reporting with high data quality, improved job satisfaction of agency employees, and better outcomes for the people you serve.

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#### Organizational change management

Adjusting to change can be a challenge for organizations. BerryDunn understands how to support teams through change by assessing their readiness for change, identifying strengths and gaps, and implementing plans that encourage engagement at all levels to support the best outcomes.



#### Performance management and continuous quality improvement

Using the lessons learned from other states and best practices in continuous quality improvement, we work with state teams to determine the outcomes and improvement plans that consider your agency's current processes and future vision.

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#### Information technology (IT) consulting, system selection, procurement, and implementation

Our team will partner with you to evaluate existing systems, develop requirements for a new IT system, create and communicate the vision for the future integrated IT systems, and establish processes to develop standards for your organization.



#### IT feasibility studies

Determining the best processes, tools, and technologies for your practice and business needs can be challenging. Taking an impartial approach, we engage your team to assess your agency's current strengths and challenges, as well as future needs and desires. We'll research alternatives that match the identified needs and desires, allow for state practice flexibility, and align with federal compliance to inform Comprehensive Child Welfare Information System (CCWIS) Advance Planning Documents and the state procurement process.

#### Independent verification and validation (IV&V)

Identifying implementation problems before they start is important. Our team has the expertise to provide IV&V and similar services for a broad range of system implementation projects, from integrated systems across human services to CCWIS.

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#### Data analysis and reporting

Working with child welfare federal and state reporting requirements or database technology, we offer comprehensive strategy and data management support that encourages data-driven decision-making that leads to improved child and family outcomes.

## **b** BerryDunn

With offices and employees located in 40+ states wherever you are based, we look forward to working together.

berrydunn.com

For more information on the services of our child welfare practice, please visit **berrydunn.com/child-welfare.** 

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